



Environmental Excellence
Training and Development Ltd



The Role of the Commercial Cleaning Supervisor Certificate

Course Overview:

This course is suitable for those employed within the commercial cleaning sector in a supervisory capacity, responsible for the delivery of an effective cleaning service. The programme will enable participants to develop the skills and knowledge relevant for the supervision of cleaning operations with the potential for further development moving into a management role.

Course Content:

- Role and Responsibilities of the Supervisor
- Managing and leading a team
- Building Effective working relationships
- The importance of communication – sharing information and knowledge in the workplace
- Managing Performance
- Efficient use of resources – resource planning, stock control, monitoring standards, work scheduling, work allocation

Qualification: The Role of the Commercial Cleaning Supervisor Certificate

Assessment Method: Practical Assessment

Course Costs: TBA

Attendance and Timeframe: TBA

Delivery Method: Groups, face-to-face, online and blended options

Delivery Location: EETD Training Suite or your nominated site

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Excellence Matters

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