



Environmental Excellence  
Training and Development Ltd



## ILM Level 3 Certificate in Team Leading

### Qualification Overview:

The Certificate in Team Leading is for new and aspiring team leaders/managers who do not yet have a qualification or for those that have recently taken on increased management responsibilities with little experience/knowledge.

### Course Content:

- Learn how to develop the core skills to lead a team successfully
- Understand different motivational techniques to get the best from people
- Develop the confidence to tackle difficult issues
- Discover how to develop your leadership skills.

### Units include:

- Understanding Leadership and Developing Yourself as a Team Leader
- Leading your Team (including Leading Teams in the Digital World)
- Planning and Monitoring Work (including managing teams remotely)
- Improving the Performance of the Work Team
- Business Improvement Techniques
- Understanding Innovation and Change in the Workplace
- Managing Conflict in the Workplace

**Qualification:** ILM L3 Certificate in Team Leading

**Assessment Method:** Portfolio of Evidence

**Course Costs:** TBA

**Attendance and Timeframe:** 6 weeks

**Delivery Method:** Blended options available

**Delivery Location:** EETD training suite or your nominated site

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**Excellence Matters**

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