



Environmental Excellence  
Training and Development Ltd



## ILM Level 2 Diploma in Team Leading

### Qualification Overview:

This combined knowledge and competency-based qualification is ideal for new team leaders who want to develop themselves as leaders and managers. It provides learners with the opportunity to learn and implement the core skills needed in today's dynamic business environment.

### Course Content:

The units in this qualification focus on the essential skills learners need to develop as team leaders. There are five mandatory units, looking at the principles of team leading and management, workplace communication, understanding business and personal development.

Plus there is a wide selection of optional units to build management skills in a variety of areas such as customer service, health and safety and performance management.

### Units include:

- Manage Personal Performance and Development
- Leading your Team (including Leading Teams in the Digital World)
- Lead and Manage a Team
- Principles of Team Leading
- Understand Business

**Qualification:** ILM L2 Diploma in Team Leading

**Assessment Method:** Portfolio of Evidence

**Course Costs:** TBA

**Attendance and Timeframe:** 6 weeks

**Delivery Method:** Blended options available

**Delivery Location:** EETD training suite or your nominated site

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*Excellence Matters*

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