



Environmental Excellence
Training and Development Ltd



The Role of the Supervisor Certificate

Course Overview:

This course is suitable for those employed within the cleaning industry in a supervisory capacity. The programme will enable participants to develop the skills and knowledge relevant for the supervision of cleaning operations and to become proficient with the potential for further development, as well as developing proficiency with the potential to enter management status.

Course Content:

- Identification of standards of cleanliness – interpretation of the specification, cleaning frequencies, daily, weekly, periodic and special procedures, quality control, auditing
- Effective working relationships – communication skills, leadership skills, team working, multi-disciplinary
- Efficient use of resources – resource planning, stock control, monitoring standards, work scheduling, work allocation
- Roles and responsibilities – supervisory skills, managing performance, utilisation of staff



Assessment Method: Practical Assessment

Qualification: EETD The Role of the Supervisor Certificate

Course Costs: TBA

Course Duration: One day

Modes of Attendance: Variable

Delivery: EETD Training Suite

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Apprenticeships



Skills Funding
Agency

Excellence Matters

Environmental Excellence Training & Development Ltd

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