

Apprenticeship in Cleaning & Environmental Services – Level 2 Intermediate

Course Overview: Apprenticeships are nationally recognised qualifications that offer an excellent way of mastering practical skills in the workplace. They give people the opportunity to train as they work and earn money and are increasingly recognised as the gold standard for work-based learning. This Apprenticeship has two pathways: **Cleaning and Support Services** and **Local Environmental Services**.

The Cleaning and Environmental Services Apprenticeship is suitable for anyone who performs the following jobs:

- Cleaning Operative
- Hygiene Operative
- Caretaker
- Street Cleaning Operative
- Window Cleaner
- Neighbourhood Services Operative
- Waste Operative
- Upholstery and carpet Cleaner

Course Content:

Apprenticeship frameworks are gold standards in workplace training and they aim to produce well rounded effective employees with up-to-date knowledge as well as technical competence. In order to do this the apprenticeships include:

1. The main qualification that assesses competence in a work situation.
2. A knowledge qualification that demonstrates an appropriate level of understanding about the area of work.
3. Key/Functional Skills – which ensure that appropriate standards in English, Maths and Information Technology are met.
4. Employer Rights and Responsibilities (ERR) – awareness of the rights and responsibilities that are essential in the workplace.
5. Development of Personal, Learning and Thinking Skills (PLTS) – that are essential in all workplaces such as effective participators, self-managers, independent inquirers, creative thinkers, reflective learners and team workers.

Apprentices are expected to receive a minimum number of off-the-job and on-the-job guided learning hours.

Assessment Method: Variable

Qualification: Level 2 Intermediate Apprenticeship in Cleaning and Environmental Services

Course Costs: Funding available through the Workplace Apprenticeship Levy

Course Duration: 12 months

Modes of Attendance: Variable

Delivery: EETD/In Company

Contact Details: Kelly Louise Smith PBICSc: customerservice@3ees.uk.com

